

**MADISON COUNTY ROAD DEPARTMENT
SERVICE CALL SCHEDULE
APRIL 2024**

Madison County Road Department

Reporting Dates 04/01/24 through 04/30/24

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
40443	09/19/23 04/09/24	Request Schedule Closed	Durations 203.0 S-to-C 189.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Clark, Richard Old Rice Rd	Old Rice Rd District 1
Need gravel on driveway, on the one where the address is posted							
40603	10/23/23 04/29/24	Request Schedule Closed	Durations 189.0 S-to-C 155.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Jordan III, Thomas C. Robinson Springs Rd	Old Robinson Springs Rd District 3
Gravel is need to keep from getting muddy to get to main road							
40870	01/08/24 04/02/24	Request Schedule Closed	Durations 85.0 S-to-C 78.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Fulther, Thomas Ratliff Ferry Rd	Ratliff Ferry Rd District 5
Need culvert extended on both sides							
40871	01/08/24 04/04/24	Request Schedule Closed	Durations 87.0 S-to-C 78.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Moore, Tylor Cedar Hill Rd	Cedar Hill Rd District 4
Need culvert extended on each ends							
40929	01/25/24 04/08/24	Request Schedule Closed	Durations 74.0 S-to-C 61.0 O-to-C	Culvert Clean Out Medium Priority	Brown, Shirley Road Maintenance	Henderson, Kenyatta Richmond Grove Rd	Richmond Grove Rd District 4
Culvert stopped up, causing flooding							
40939	01/26/24 04/05/24	Request Schedule Closed	Durations 70.0 S-to-C 60.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Green, Mark Harvey Cir	Harvey Cir District 1
Culert on both sides of the road on down from this address is causing standing water on his driveway							
40973	02/02/24 04/30/24	Request Schedule Closed	Durations 88.0 S-to-C 53.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Borromeo, Frances Society Ridge Rd	Society Ridge Rd District 3
Needs gravel and grading							

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40981	02/05/24 04/15/24	Request Schedule Closed	Durations 70.0 S-to-C 50.0 O-to-C	Grading Medium Priority Name: Thomas Cox	Brown, Shirley Road Maintenance	Cox, Thomas Childress Ln District 4
40983	02/05/24 04/12/24	Request Schedule Closed	Durations 67.0 S-to-C 50.0 O-to-C	Culvert Installation Medium Priority Need culvert installed	Brown, Shirley Road Maintenance	Williams, Sherone Hwy 49 District 4
40987	02/05/24 04/03/24	Request Schedule Closed	Durations 58.0 S-to-C 50.0 O-to-C	Culvert Repair Medium Priority Culvert is caved in with a huge hole under it	Brown, Shirley Road Maintenance	Lott, Will Twin Harbor Pl District 5
41005	02/07/24 04/10/24	Request Schedule Closed	Durations 63.0 S-to-C 48.0 O-to-C	Culvert Repair Medium Priority Pipe going under the road has a hole in it, causing problems onto her property	Brown, Shirley Road Maintenance	Warren, Harriet Cotton Wood Ct District 3
41007	02/07/24 04/18/24	Request Schedule Closed	Durations 71.0 S-to-C 48.0 O-to-C	Ditching Medium Priority Ditches on Cedar Grove Ln, and Old Canton Rd needs ditching and cleaning out causing flood on down to there property	Brown, Shirley Road Maintenance	Garner, Shirley Cedar Grove Ln District 5
41036	02/12/24 04/12/24	Request Schedule Closed	Durations 60.0 S-to-C 43.0 O-to-C	Ditching Medium Priority Needs road ditched	Brown, Shirley Road Maintenance	Caller Debbie Drive District 5
41049	02/13/24 04/17/24	Request Schedule Closed	Durations 64.0 S-to-C 42.0 O-to-C	Ditching Medium Priority Need ditching from 2/3 miles off of N. Old Canton to this road	Brown, Shirley Road Maintenance	Porter Twelve Oak Trace District 4

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41063	02/15/24 04/12/24	Request Schedule Closed	Durations 57.0 S-to-C 40.0 O-to-C	Culvert Clean Out Medium Priority Culvert needs cleaning out	Brown, Shirley Road Maintenance	Young, Jeanette Lottville Rd Lottville Rd District 5
41077	02/20/24 04/15/24	Request Schedule Closed	Durations 55.0 S-to-C 35.0 O-to-C	Culvert Clean Out Medium Priority Water not flowing all the wsy through	Brown, Shirley Road Maintenance	John Meadow Hills Dr Meadow Hills Dr District 4
41085	02/20/24 04/08/24	Request Schedule Closed	Durations 48.0 S-to-C 35.0 O-to-C	Culvert Installation Medium Priority Need culvert installed on new property	Brown, Shirley Road Maintenance	Barker, Lisa Petrified Forest Rd Petrified Forest Rd District 4
41096	02/21/24 04/12/24	Request Schedule Closed	Durations 51.0 S-to-C 34.0 O-to-C	Ditching Medium Priority Cleo Clark Rd, and Mcdougal Rd ditches need ditching and cleaning	Brown, Shirley Road Maintenance	Hunter, Beatrice Cleo Clark Rd Cleo Clark Rd District 5
41143	02/26/24 04/03/24	Request Schedule Closed	Durations 37.0 S-to-C 29.0 O-to-C	Culvert Repair Medium Priority Needs end of driveway repaired. Asphalt separated from driveway and road, car scrapes asphalt coming out of driveway onto road.	Brown, Shirley Road Maintenance	Schaffhauser, John Quail Hollow Quail Hollow District 1
41148	02/26/24 04/12/24	Request Schedule Closed	Durations 46.0 S-to-C 29.0 O-to-C	Culvert Installation Medium Priority Need culvert installed on new property	Brown, Shirley Road Maintenance	Goolsby, Jerry Robinson Springs Rd Robinson Springs Rd District 3
41177	03/01/24 04/26/24	Request Schedule Closed	Durations 56.0 S-to-C 25.0 O-to-C	Culvert Installation Medium Priority Need culvert installed on new property	Brown, Shirley Road Maintenance	Gunter, Van Robinson Rd Robinson Rd District 5

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41187	03/04/24 04/30/24	Request Schedule Closed	Durations 57.0 S-to-C 22.0 O-to-C	Pot Holes Medium Priority Name: Julie Thompson all are and would really appreciate any help with	Brown, Shirley Road Maintenance	Thompson, Julie West Elbridge Way	West Elbridge Way District 5
41198	03/04/24 04/30/24	Request Schedule Closed	Durations 57.0 S-to-C 22.0 O-to-C	Pot Holes Medium Priority Name: Daniel Dick	Brown, Shirley Road Maintenance	Dick, Daniel West Elbridge Way	West Elbridge Way District 5
41199	03/04/24 04/30/24	Request Schedule Closed	Durations 57.0 S-to-C 22.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Hales, Latonga West Elbridge Way	West Elbridge Way District 5
41200	03/04/24 04/30/24	Request Schedule Closed	Durations 57.0 S-to-C 22.0 O-to-C	Pot Holes Medium Priority Name: Roshourndria Barnes nd soon someone car will be messed up.	Brown, Shirley Road Maintenance	Barnes, Roshoundria West Elbridge Way	West Elbridge Way District 5
41201	03/04/24 04/30/24	Request Schedule Closed	Durations 57.0 S-to-C 22.0 O-to-C	Pot Holes Medium Priority Name: Anna Taylor is to help us with the wear and tear on	Brown, Shirley Road Maintenance	Taylor, Ann West Elbridge Way	West Elbridge Way District 5
41218	03/06/24 04/30/24	Request Schedule Closed	Durations 55.0 S-to-C 20.0 O-to-C	Gravel Medium Priority Good morning, aded he said that the log trucks have torn up the road. That bus has gotten stuck after heavy rain once on Mullinville. Thanks for all yo	Brown, Shirley Road Maintenance	Durham School Services Harper Rd	Harper Rd District 5
41224	03/06/24 04/22/24	Request Schedule Closed	Durations 47.0 S-to-C 20.0 O-to-C	Culvert Repair Medium Priority Need road repaired, need culvert across road replaced	Brown, Shirley Road Maintenance	Burrell Jones Ln	Jones Ln District 5

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41232	03/07/24 04/24/24	Request Schedule Closed	Durations 48.0 S-to-C 19.0 O-to-C	Gravel Medium Priority Need gravel at the end of driveway	Brown, Shirley Road Maintenance	Johnson, June Yandell Rd Yandell Rd District 5
41236	03/08/24 04/29/24	Request Schedule Closed	Durations 52.0 S-to-C 18.0 O-to-C	Drainage Medium Priority Water sits in front of her driveway when it rains.	Brown, Shirley Road Maintenance	Yalonda North Deerfield Dr North Deerfield Dr District 5
41254	03/11/24 04/11/24	Request Schedule Closed	Durations 31.0 S-to-C 15.0 O-to-C	Culvert Installation Medium Priority Need culvert installed on new property	Brown, Shirley Road Maintenance	Giachelli, John Spring Creek Rd Spring Creek Rd District 4
41265	03/12/24 04/24/24	Request Schedule Closed	Durations 43.0 S-to-C 14.0 O-to-C	Gravel Medium Priority Need gravel on driveway	Brown, Shirley Road Maintenance	Mcelroy, Pamela Mcelroy-Smith Rd Mcelroy-Smith Rd District 4
41268	03/12/24 04/02/24	Request Schedule Closed	Durations 21.0 S-to-C 14.0 O-to-C	Culvert Repair Medium Priority Culvert caved in, not holding water	Brown, Shirley Road Maintenance	Bowe, Timothy Cleo Clark Rd Cleo Clark Rd District 5
41297	03/14/24 04/26/24	Request Schedule Closed	Durations 43.0 S-to-C 12.0 O-to-C	Pot Holes Medium Priority Name: Correy Elder ain its suitable function in our neighborhood.	Brown, Shirley Road Maintenance	Elder, Corey Sycamore Ridge Sycamore Ridge Sycamore Ridge
41298	03/15/24 04/25/24	Request Schedule Closed	Durations 41.0 S-to-C 11.0 O-to-C	Culvert Installation Medium Priority Need culvert installed on new property	Brown, Shirley Road Maintenance	Barry, Daniel Firetower Rd Firetower Rd District 5

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41309	03/18/24 04/26/24	Request Schedule Closed	Durations 39.0 S-to-C 8.0 O-to-C	Culvert Clean Out Medium Priority	Brown, Shirley Road Maintenance	Davis, Tommy Lee Essie Rd	Essie Rd District 4
Culvert stopped up real bad							
41336	03/20/24 04/16/24	Request Schedule Closed	Durations 27.0 S-to-C 6.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Winston, Betty Sharon Rd	Sharon Rd District 5
Culvert is crushed in, wayer not flowing through							
41349	03/21/24 04/16/24	Request Schedule Closed	Durations 26.0 S-to-C 5.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Griffin, Beau Sharon Rd	Sharon Rd District 5
Needs culvert replaced. Culvert there is crushed and very old.							
41355	03/22/24 04/29/24	Request Schedule Closed	Durations 38.0 S-to-C 4.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Young, Jimmie Lockett Ln	Lockett Ln District 5
Stated that every since the road was paved, her yard floods when it rains							

Open Requests: 39 **61.4 S-to-C Average Duration**
38.7 O-to-C Average Duration

Total Requests: 39 **61.4 S-to-C Average Duration**
38.7 O-to-C Average Duration